

ICEE Metering Solutions Pty Ltd Tel: 063 681 3438 Email: info@icee.co.za www.icee.co.za Reg no : 2015/431531/07

Prepaid sub meter service level agreement

1. Applicant's Details											
Title	Initials	Suri	name								
First Name											
ID Reg.No				Trust/CC/PTY							
Tel numbers (H)			(W)								
Fax		Cell	Phone								
Preferred Email to send reports											
1.1. Tenant's Details											
	· · · · · ·										
Title	Initials	Suri	name								
First Name											
Tel numbers (H)			(W)								
Fax		Cell	Phone								
2. Property / Complex Details											
Property / Complex Details											
Name											
Door Number											
Street											
Area/Suburb											
Town											
3. Beneficiary Details											
-											
All moneys collected by authorized r ICEE Metering Solutions Pty Ltd, be					Juction of the commiss	ions/service charges accruing to					

Account Name												
Account Number												
Bank Name												
Branch Name												
Branch Code												
Pay Reference												

Make sure that you give the correct account number and branch clearing code as we cannot undo, recall, fix or ask for repayment after acting on your payment instruction. We do not check that the account number given by you belongs to the beneficiary named in this instruction. Please note it takes two business days for payments to reach other banks. We are also not responsible for other banks failing to process the transaction on the day they receive it.

Should the Applicant wish to change these details, he/she/it shall notify the office of <u>ICEE Metering Solutions</u> before the 25th of any particular month, for implementation in the next month.



4.	4. Payment											
	Account Name	ICEE Metering Solutions Pty Ltd										
	<u>Bank</u>		Standard bank	<u>Branch</u>		Cradlestone mall						
	Branch code		1206	Account number		25 319 754 6						
	Payment Reference		/ name and number									
	Meter type	P	rice	Quantity		Amount						
	Single Phase Prepaid meter	sub R	1100									
	3 Phase prepaid sub meter	r R	2950									

Please make use of EFT as no cash deposits will be accepted

If cash deposit is made a R50 cash deposit fee will be added to final invoice

5. Tariff calculator

All effort will be made to ensure that the correct tariff is loaded on the sub meter, it is the responsibility of the owner to verify the correctness

thereof.

<u>Electricity</u>				
<u>Municipality tariff (excl</u> <u>vat)</u>	15% Service fee	<u>Amount</u>	<u>15% Vat</u>	Electricity tariff
	X 1.15		X 1.15	

<u>Name</u>	Amount as per municipality account (excl vat)	<u>15% Service</u> fee	<u>Amount</u>	<u>15% Vat</u>	<u>Fixed charge</u> total
Basic domestic Fixed charge		X 1.15		X 1.15	
Sewerage		X 1.15		X 1.15	
Refuse		X 1.15		X 1.15	
Water		X 1.15		X 1.15	

6. Application

The Applicant hereby makes application to ICEE Metering Solutions for the installation of the Equipment as herein specified, and hereby accepts ICEE Metering Solutions' standard terms and conditions as printed below. By signing this Application Form, the Applicant acknowledges receipt of a copy of the terms and conditions without any alteration to any clause contained therein.

The Applicant hereby indemnifies ICEE Metering Solutions, their agents and contractors, and agree not to hold them responsible for any loss, consequential loss or damage to property or injury to any persons, including invitees or guests, suffered or sustained as a result of any cause or consequence howsoever arising including any act or omission by ICEE Metering Solutions their agents, contractors, servants or guests.

Y	Y	Y	Y	M	M	D	D

Signature of Applicant

7. Terms and Conditions

Terms and Conditions

- \circ ~ I hereby declare that the information in this document is true and correct.
- I accept the terms and conditions as set out in the by-laws and regulations by the relevant City Council for the control of electricity and water, as revised from time to time.
- I understand that this meter is a **SUB METER** and are not intended to **replace any primary meter** already installed by the local authorities.
- Although all effort will be made to ensure that the correct tariff is loaded on the sub meter it is the responsibility of the owner to verify the correctness thereof.
- The tariff will be set according to the **Tariff Calculator.**
- It is the responsibility of the owner to give the correct tariff/rate for the prepaid sub meter, if this is not done the prepaid meter will be set to a default tariff until the owner corrects it.
- If the Equipment was supplied and installed by ICEE Metering Solutions (no longer than 1 year), and it becomes faulty due to technical reasons, a new meter will be installed free of charge, in the event of the meter becoming faulty or being damaged as a result of tampering, interfering illegal operation, abuse or the use of the meter contrary to the instructions of the manufacturer concerned. In such circumstances, a new meter will be reinstalled by ICEE Metering Solutions but be invoiced at the full replacement and installation cost thereof which will then be payable to ICEE Metering Solutions by the Owner/Client of the Premises. The Owner/Client concerned shall make its own arrangements to recover any such expenses from the consumer/occupant/party that was responsible for the damage caused to the Equipment concerned directly.
- The parties acknowledge that ICEE Metering Solutions is entitled to a **service fee of 15%** of your purchase to drive the vending services offered.
- All damaged meters or faulty meters must be reported within 24 HOURS
- A R400 excl vat call out fee is applicable to all call outs. Should the meter be faulty due to technical reasons, the call out fee may be waived.
- ICEE Metering Solutions shall not be liable to the Owner/Client for any liability, loss, expense, claim, action or damage suffered or sustained by that party, or any other party, howsoever arising, unless such liability, loss, action, expense, claim or damage arises out of or pursuant to an intentional or grossly negligent wrongful act or omission of ICEE Metering Solutions.
- ICEE Metering Solutions shall not be liable to the Owner/Client or any other party, in any circumstances whatsoever for any indirect, contingent or consequential loss sustained or incurred by such party howsoever arising, and of whatsoever nature, including but not limited to loss of profits, whether or not both parties or either party contemplated such losses or damages at any time.
- A R400 excl vat call out fee is applicable to all inspections
- I accept that in the event of unauthorized re-connection of services or tampering with meter and wiring, the end consumer will be fined R1000.00.
- We will assist every single customer to the best of our ability at all times, however, that does not include overruling any company policy or processes. Processes and procedures have been put in place for the services we provide to work smoothly and ensure that all steps in meter purchasing, registration, delivery and vending are done correctly. Without following process, we will not be able to give you a good service in the future that you can be happy with.

SIGNATURE OF APPLICANT

DATE